

Warehouse Operative - Sheffield Job Advert

Fortus is Europe's fastest growing security and fire distributor, trading across the UK and Ireland within the key industry verticals of CCTV, Intruder, Access and Fire products. In addition, we have a ten branch network across England and are the only distribution Company in the sector to offer a complete end-to-end security solution through our acquisition of RE:SURE CCTV monitoring.

We are now looking for a Warehouse Operator to join our small tight knit team in the Sheffield Branch who are passionate about delivering great customer service. We are looking for an additional warehouse operative to join our existing team. The role will involve picking & packing orders and helping within our stores team and dealing with our customers.

The Role and Key Responsibilities:

- Fortus in a professional manner demonstrating excellent communication skills, be able to build strong relationships with customers.
- Ensure all deliveries are loaded safely prior to leaving the branch.
- Excellent customer service skills
- Ensure the customer receives their orders effectively and efficiently.
- Deal with any customer issues in a polite and effective manner.
- Ensure collections are made in line with given instructions and times.
- Physically fit and able to lift 25kgs comfortably.
- Assist with order picking & checking.
- Help with stock take when required.
- Assist with keeping premises and van clean & tidy.
- Trade Counter support: you will ensure all customers receive an excellent, professional service when they visit us at the trade counter or when you speak to them on the phone. All customer queries will be dealt with efficiently and professionally.

Knowledge, Skills and Experience Required:

- Excellent customer service and communications skills
- Work efficiently as part of a team.

Desired

Previous experience working for a distributor or retailer with a complex range of products.

Previous experience working in a multi-site environment.

What we can offer you:

It's an exciting time to join as we have big plans, you will work Monday to Friday, 08:30 to 5.00pm 40hrs per week.

Competitive salary dependent on experience

- 20 days annual leave plus bank holidays increasing to 25 days with length of service + Bank Holidays.
- Contributory pension scheme.
- Excellent opportunities for progression.

No Agencies Please - We thank you for your interest in working with Fortus Group, however, we will not pay fees or acknowledge any CV's supplied to Fortus Group unless you have been briefed on the role by our HR Team.